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ISSUE 2023 - 2024



**“Approach the New Year with resolve to find the opportunities hidden in each new day.”** – Michael Josephson

## HAPPY NEW YEAR!

2023 was an amazing year! We enrolled more participants, hired more staff, and met a lot of the goals we set at the end of 2022.

In 2024, we are committed to continuing to enhance the quality of care we offer to you. This means we will be looking for new ways to prevent unnecessary trips to the hospital and any stays in nursing homes. We want to support you in maintaining your independence in the comfort of your own homes.

Our program works best when we have an ongoing relationship with you. We are looking for new ways to involve you and your caregivers in the goals we set for your care. Keep an eye out for upcoming communications as we try to make your experience with us even more meaningful and personalized. We want to make your goals a reality!

Your well-being remains our top priority, and we are committed to working towards a healthier and more fulfilling life together. Thank you for being part of the PACE Southeast Michigan family. Here is to a year filled with health, happiness, and love.

**Mary Naber**  
*President and CEO*  
*PACE Southeast Michigan*

## Welcome Dr. Kelita Fox!



Dr. Fox is our new physician at the Pontiac and Detroit Centers. She is an experienced physician who joins us from Henry Ford Health. Prior to Henry Ford, she worked in New York. Dr. Fox received excellent reviews from her previous patients. We believe she will be a great addition to PACE Southeast Michigan.

## PROMOTIONS - CONGRATULATIONS!

### **Emily Cutler-Brockway, LMSW**

*Director of Operations - Eastpointe and Sterling Heights*

Emily is a Licensed Master Social Worker. She worked at PACE Southeast Michigan's Rivertown Center for four years. Emily became a Social Work Manager in April 2021. As a manager, Emily supported the Eastpointe, Sterling Heights, and Clinton Township Centers. She is looking forward to making meaningful connections with Eastpointe and Sterling Heights participants!



### **Jacqueline Goshea** *Transportation Assistant Manager*

As the Assistant Transportation Manager, she will be responsible for day-to-day operational oversight at the Eastpointe Center. Jackie has worked at PACE Southeast Michigan for over five years. Most recently, she worked as the Transportation Coordinator at the Southfield Center.



### **Jacob Melvin, RN** *Clinical Manager*

Jacob joined PACE Southeast Michigan in March of 2021 as an RN Case Manager at the Pontiac Center. Since then, Jacob has served as the RN Case Manager Team Lead. We are excited for his leadership to grow in this new role! Jacob recently returned from parental leave following the birth of his second daughter. Look for him as a star of our upcoming commercial!



### **Mary Miller, RN** *Community Nursing Manager*

Mary became a nurse in 2007. She says that her two years at PACE Southeast Michigan have been the most rewarding years of her career. Mary loves her participants and thinking of innovative ideas to help support them in their homes. She looks forward to continuing to collaborate with the team, participants, and caregivers in this new role.



## Weekly Call Reminder

Each week, you should receive a call from the CEO of PACE Southeast Michigan, Mary Naber. These calls are meant to tell you about what is happening in our centers. Please expect a call each week. Additionally, we use these calls to notify our participants if we are having a change in our services, like when a center is closed, or dangerous weather means we cannot transport participants to the centers.



**If you are not receiving these calls, please tell a member of your care team.**



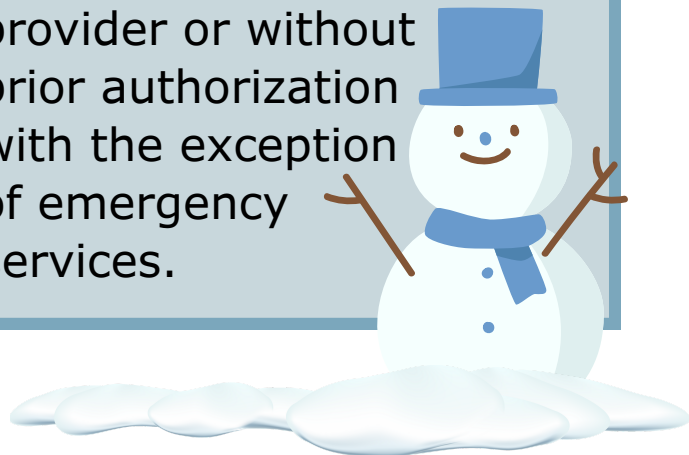
**TOP  
WORK  
PLACES  
2018-2023**

**Detroit Free Press**

PART OF THE USA TODAY NETWORK

PACE Southeast Michigan is a 2023  
Top Workplace!  
6 Years Running

As a PACE Southeast Michigan participant, all health care services are provided and arranged by your personal health care team. PACE participants may be fully liable for the costs of medical services from an out-of-network provider or without prior authorization with the exception of emergency services.





## Meet your Registered Dietitians!

### **Our team of Registered Dietitians (RDs) bring a burst of joy and creativity to your health!**

From providing gentle nutrition counseling to addressing practical food needs at home, our RDs are here for you. They are passionate about helping you understand how and why nutrition can be a part of reaching your goals.

Do not hesitate to talk to them on any health changes. They are here to support you!



## What are **REDUCED SERVICES**?

**As we face winter weather, we want to remind you about what happens when the roads are unsafe.**

“Reduced services” means we are not able to transport participants to our centers. We also may not be able to provide your regular activities. We might reduce services when the weather is bad or if there is an issue with a building.

**Please note:** our centers are **not** closed when we reduce our services! Participants with their own transportation are still welcome to come to the centers. It just might look a little different!

If we must offer reduced services, you will receive a call from Mary Naber at **(855) 445-4554** to notify you of the change.

You can always call your care team if you have any more questions!



# Mark your calendars! 2024 Center Closure Dates

## **Martin Luther King Jr. Day**

Monday, January 15, 2024

## **Memorial Day**

Monday, May 27, 2024

## **Independence Day**

Thursday, July 4, 2024

## **Labor Day**

Monday, September 2, 2024

## **Thanksgiving Day**

Thursday, November 28, 2024

## **Christmas Day**

Wednesday, December 25, 2024



Remember, you can call  
**(855) 445-4554**  
at any time – day or night,  
weekends, and holidays.  
We are always here for you!

## **OUR CENTERS**



### **Clinton Township**

19700 Hall Rd.  
Clinton Township, MI 48038

### **Dearborn**

15401 N. Commerce  
Dearborn, MI 48120

### **Detroit**

17330 Greydale  
Detroit, MI 48219

### **Eastpointe**

17401 W.10 Mile Rd.  
Eastpointe, MI 48021

### **Pontiac**

823 Golf Drive  
Pontiac, MI 48341

### **Southfield**

24463 W. 10 Mile Rd.  
Southfield, MI 48033

### **Sterling Heights**

35501 Mound Rd.  
Sterling Heights, MI 48310

### **Thome Rivertown**

250 McDougall  
Detroit, MI 48207

# What's been happening in the centers?



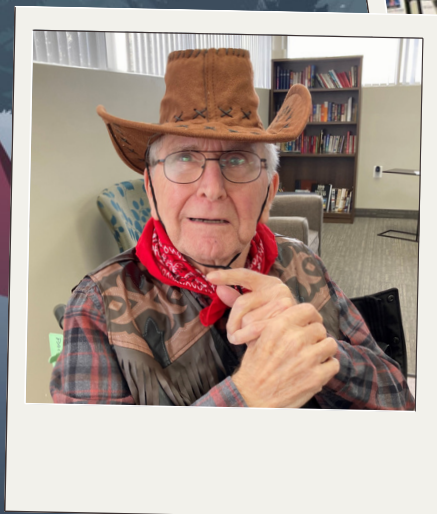
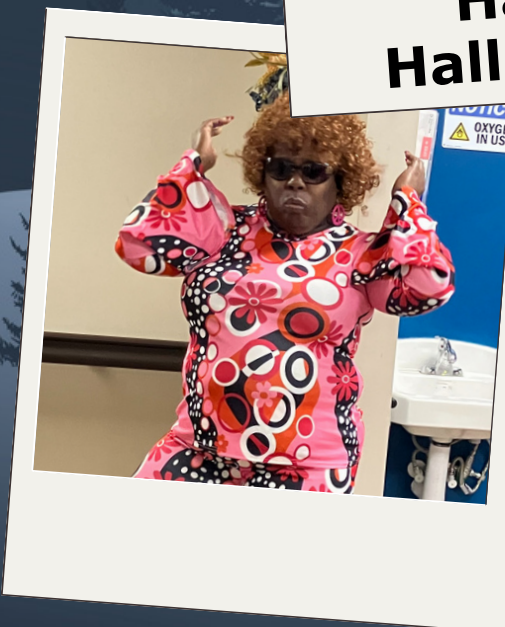
**100 Days at Clinton Township**



**We filmed a commercial!**



**Happy Halloween!**





**Clinton Township  
Grand Opening**



**Mary Naber  
President and CEO**



**Thanks for  
coming!**



**Our participant  
speaker**

# OUR MISSION

PACE (Program of All-Inclusive Care for the Elderly) Southeast Michigan is a unique health plan and comprehensive care provider, committed to keeping chronically ill aging adults in their home, by caring for their medical, psychosocial, and spiritual needs.



# OUR VALUES

Extraordinary Care   Collaborative Teamwork   Accountability  
Inspired Achievement   Adaptive Growth



Scan the QR code to follow us on social media!

**(855) 445-4554   TTY: 711**  
**[www.pacesemi.org](http://www.pacesemi.org)**

21700 Northwestern Hwy., Suite 900  
Southfield, MI 48075

