



**“Life starts all over again when it gets crisp in the fall.” – F. Scott Fitzgerald**

### **GREETINGS PARTICIPANTS AND CAREGIVERS!**

As the vibrant colors of fall appear, PACE Southeast Michigan is filled with excitement and growth.

In July, we celebrated breaking ground at a new center in Westland that will be part of Presbyterian Villages of Michigan’s Village of Westland’s expanded campus. We also had a grand opening celebration of our Detroit Center and we are planning the grand opening of our Clinton Township Center in the coming months! Additionally, we are looking for a location on the Eastside of Detroit to better serve that area. We will continue to provide you with updates on our new centers.

I am proud to share that we successfully implemented the first part of our new transportation management system! This is a more efficient tool to ensure our buses get participants where they need to be on time. The second part of the system will have tools for participants and caregivers to receive real-time updates on bus location and arrival times. We will have more information soon!

Next, we are updating our electronic medical record. This should not directly impact participants, but we are excited about the new features that will continue to help us improve the coordination of your care.

Our participants are at the heart of every center we open and new program we try. Thank you for inspiring us to grow and adapt!

Enjoy the beauty that will surround you this autumn season! Thank you for being a part of the PACE Southeast Michigan family.

**Mary**

# WELCOME NEW HIRES!



**Kelly Satterfield**  
Facilities Manager



**Genetia Shields**  
Wayne County  
Transportation Manager

# PROMOTIONS - CONGRATULATIONS



**Denise Blakely**  
Community Living  
Manager



**Sarah Charbonneau**  
Detroit Center  
Manager



**Othman Fathel**  
Rehabilitation  
Manager



**Karl Hatcher**  
Eastpointe Center  
Manager



**Shunti'A Lee**  
Scheduling Manager



**Debra Smith**  
Director of Operations  
Clinton Township and  
Detroit Centers

**"Fall is proof that  
change is beautiful."**



## Weekly Call Reminder

Each week, you should receive a call from the CEO of PACE Southeast Michigan, Mary Naber. These calls are meant to tell you about what is happening in our centers. Please expect a call each week. Additionally, we use these calls to notify our participants if we are having a change in our services, like when a center is closed, or dangerous weather means we cannot transport participants to the centers.



**If you are not receiving these calls, please tell a member of your care team.**



## Upcoming Center Closure Dates



### **Thanksgiving**

Thursday November 23

### **Christmas**

Monday, December 25

### **New Year's Day**

Monday, January 1, 2024

As a PACE Southeast Michigan participant, all health care services are provided and arranged by your personal health care team. PACE participants may be fully liable for the costs of medical services from an out-of-network provider or without prior authorization with the exception of emergency services.





## Meet our Pharmacy Team!

Our team of pharmacists and technicians are often the first to arrive and the last to leave each day; you can always find them working hard behind the scenes!



They work tirelessly to ensure medications are safe, effective and appropriate for every single participant. They also give vaccinations to participants. Our team of pharmacists also help with chronic diseases like diabetes and hypertension through medication management.



## Flu season is starting!

It is important to get your flu shot so you can stay as healthy as possible. You can receive your flu, pneumonia, and COVID boosters right in your center's clinic! Please contact a member of your care team to schedule your visit or stop in the clinic.



# Congratulations, Anita Butler!

Rivertown Clinical Pharmacy Assistant



Anita received the **Immunization Champion Award** for Michigan. This award is given to one person in each state by the Association of Immunization Managers and the Centers for Disease Control.

Anita noticed there were not enough nurses to give vaccines in our clinics, so she helped train pharmacy assistants like herself to give vaccines. Now, more participants can get their flu and pneumonia shots!



## FALL MEMORIAL SERVICES

HONORING PARTICIPANTS WHO PASSED AWAY  
BETWEEN APRIL 1 AND SEPTEMBER 30, 2023

RIVERTOWN CENTER  
THURSDAY, NOVEMBER 2

DEARBORN CENTER  
THURSDAY, NOVEMBER 9

CLINTON TOWNSHIP CENTER  
THURSDAY, NOVEMBER 16

SOUTHFIELD CENTER  
TUESDAY, NOVEMBER 7

EASTPOINTE CENTER  
TUESDAY, NOVEMBER 14

DETROIT CENTER  
TUESDAY, NOVEMBER 21

STERLING HEIGHTS CENTER  
WEDNESDAY, NOVEMBER 8

PONTIAC CENTER  
WEDNESDAY, NOVEMBER 15

ALL SERVICES ARE  
FROM  
11:00 AM TO 12:00PM



**Rivertown participants at the aquarium on Belle Isle**



**Christmas in July**



**Summer Solstice Celebrations**



**1950s Wig Party**



**Eastpointe's car show**



**Participant Olympics**



**Yvonne H. at Detroit Center Celebration**



**U.S. Congressman Shri Thanedar at Rivertown Center**

# OUR MISSION

PACE (Program of All-Inclusive Care for the Elderly) Southeast Michigan is a unique health plan and comprehensive care provider, committed to keeping chronically ill aging adults in their home, by caring for their medical, psychosocial, and spiritual needs.



# OUR VALUES

Extraordinary Care   Collaborative Teamwork   Accountability  
Inspired Achievement   Adaptive Growth



Scan the QR code to follow us on social media!

**(855) 445-4554   TTY: 711**  
**[www.pacesemi.org](http://www.pacesemi.org)**

## OUR CENTERS

**Corporate Office**  
21700 Northwestern Hwy.,  
Suite 900  
Southfield, MI 48075

<b>Eastpointe Center</b> 17401 W.10 Mile Rd. Eastpointe, MI 48021	<b>Detroit Center</b> 17330 Greydale Detroit, MI 48219	<b>Dearborn Center</b> 15401 North Commerce Dr. Dearborn, MI 48120	<b>Southfield Center</b> 24463 W. 10 Mile Rd. Southfield, MI 48033	<b>Pontiac Center</b> 823 Golf Drive Pontiac, MI 48341
<b>Thome Rivertown Center</b> 250 McDougall Detroit, MI 48207	<b>Sterling Heights Center</b> 35501 Mound Rd. Sterling Heights, MI 48310			